



Dear Families,

As cases of COVID-19 continue to rise and our state begins to reopen, we wanted to let you know of the following:

**Group sessions will remain online.** We expect to hold group sessions in this format through May 30, 2020. At that time, we will begin to assess whether it is safe to hold groups in person again and will keep you updated. As per our cancellation policy, please cancel at least 24 hours in advance if you will not make it to your appointment.

**We have increased our sanitation efforts.** The health and safety of our clients is our priority. We continue to adhere to disinfecting guidelines. We are disinfecting between each session and ensuring that any toys used are sanitized in between sessions as well. We also are limiting the toys available to clients.

**If possible, please wear a mask.** We ask that you and your child wear a mask when coming in for an individual session. We also ask that parents wait in cars instead of the waiting room while your child is in session. Please call you're the office upon arrival and your therapist will be out to see your child safely to and from your vehicle.

**We remain available to do tele-mental health sessions.** If you would prefer to not come into the office, we would love to do a session via phone or video conferencing. Please let us know your preference! We are able to see some clients in person using strict social distancing guidelines.

**We ask that you remain home if you are sick.** If you believe that you may have been exposed to a cold, flu, or coronavirus, if you have traveled outside of the country recently, or if you have been exposed to someone with COVID-19, please remain at home. We can use tele-mental health services to address your needs.

Continue to take good care of yourself,

Sincerely,

The Inneractions Therapy Services Team